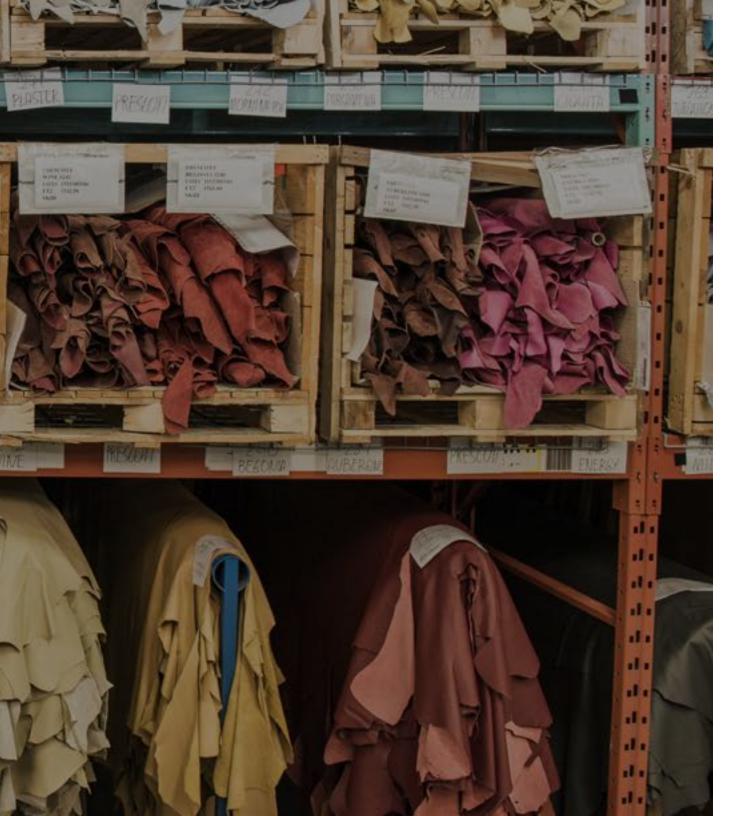
# - Louise THE REPORT OF -CTL LEATHER INC

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# Leather Receiving



# LEATHER ORDERS AT CTL

• WE DO NOT TAKE VERBAL ORDERS, Orders are accepted via online, telephone, or fax. You will receive confirmation once your order is in process. Email notifications are sent upon order shipment.

 You should print and review your order acknowledgment carefully and retain a copy for your records. Please address any questions or make any changes to your order as quickly as possible upon receiving your order acknowledgement.

• Orders will be processed within 24-48 hours from the time of purchase.

- All orders ship on business days (Monday through Friday)
- Minimum order quantity is one whole hide.

• Every effort is made to ship as close to the ordered quantity without under-shipping.

• We abide by industry standards which allows for overage of 10% or at minimum up to the nearest whole hide.

### LEATHER STORING AT CTL LEATHER

All CTL Leather is rolled or hanging on horses prior the packing and shipping process

We know the goods leaving CTL will leave in good order and free of wrinkles.



#### WHT BOX (87X8X8): USUALLY 2-4 HIDES



#### SINGLE WHT BOX (96X6X6): USUALLY 1-2 HIDES



#### WHT BOX (89X12X9): USUALLY 5-10 HIDES

DO NOT STAND

ON END



YOUR PARTNER IN DESIGN Q 418-449-4770 - CTLLEATHER.COM

### LEATHER PACKING



Our leathers are carefully inspected prior to shipping and are packaged accordingly.

We have specific boxes to accommodate single, double and large orders, so that the leather has minimal movement.

### LEATHER PACKING (CONT'D)

All leathers hides are rolled on cores.

All leather hides will have FT2 marked at the neck line of the cow hide.

Please inspect the hides immediately on receipt.

Most of our hides will have a bar code with leather FT2 and other descriptions detailed on the bar code



Bar code with leather FT2 and other descriptions

> FT2 marked at the Neck of the cow

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### BOXES ON SKIDS (96X48XTBD): WILL BE STRAPPED AND SHRINK WRAPPED

### LEATHER PACKING (CONT'D)





### LRG CRATE BOX/PALLET (96x48x24): WILL BE STARPPED AND SHRINK WRAPPED

### LEATHER RECEIVING

• All leather should be carefully unrolled and inspected prior to cutting or marking of the hide.

• In case of returns, the leather must be returned in the same packaging and in the same fashion it was received (ie: If the leather was received ROLLED, it must be returned ROLLED)



The leather should be stored as flat as possible to avoid wrinkles;
Hang the leather during storage is recommended

### LEATHER STORING BEFORE USE

Our Leather Hides come rolled on a tube, as show.

The leather needs to be placed on a table and carefully unrolled on the table.

When shaking the leather out, not placing it on a table, will create all sorts of wrinkle marks within the hide.

CTL Leather can not be responsible for markings created by mis-management of the hides.

### LEATHER RECEIVING

Leather is carefully inspected prior to shipment and we ask that you inspect your Leather upon delivery. Should you notice any damage upon receipt, please contact us immediately.

Our Leather is not indestructible. Our warranty does not cover misuse or abuse. Please do not hesitate to contact us with any questions.







# PLAY VIDEO **TO SEE** UNROLLING PRACTICE



# LEATHER STORING BEFORE USE (CONT'D)

The leather should be stored as flat as possible to avoid wrinkles.

Hang the leather during storage is recommended.

